

Front of House Team Member

Location: Wilmington Brew Works (Wilmington, DE)

Are you a craft beer enthusiast with a passion for hospitality? Wilmington Brew Works is looking for self-motivated, energetic individuals to join our Front of House team. As a neighborhood staple, we pride ourselves on providing an "artful" beer experience in a welcoming, inclusive space.

What You'll Be Doing

- **Creating Experiences:** You are our customers' first point of contact. Using our "**HOPS UP**" service model, you'll guide guests through our menu, share the story behind our brews, and ensure every patron feels right at home.
- **Mastering the Craft:** You'll be responsible for perfect pours according to Cicerone guidelines, preparing craft cocktails, and maintaining the cleanliness of our taproom and bar area.
- **Operations & Teamwork:** From managing our POS (Arryved) to restocking retail inventory, setting up for private events in our Alamo Room, and handling keg changes, you'll wear many hats to ensure a seamless shift.

What We're Looking For

- **The Vibe:** Outgoing, friendly, and comfortable in a fast-paced environment.
- **The Knowledge:** A love for craft beer and a desire to learn. While not required, Cicerone or BJCP certifications are a significant plus.
- **The Commitment:** Availability for weekend shifts (especially Saturday nights) and a strong commitment to communication and mutual support.
- **The Requirements:** Must be 21+ and able to obtain a Delaware Alcohol Server's License within 30 days of hire. Must be able to lift up to 55 lbs and safely maneuver heavy kegs (up to 165 lbs) with assistance.

Why Join the WBW Team?

We offer competitive wages, a tip pool, and the opportunity to be part of a dynamic, growing team that values mentorship, professional development, and great beer.